

December 30, 2006

Greg Moore
RollShield, LLC
2040 Weaver Park Drive
Clearwater, FL 33765

Dear Mr. Moore,

We just wanted to take a minute and thank you for making the purchase of hurricane shutters for our home such a positive experience. As we had just moved to Florida from the Washington, DC area, we knew very little about the options available in hurricane protection. Your sales staff took the time to explain the alternatives to us as well as the benefits and drawbacks of each choice. They were never pushy and seemed genuinely interested in coming to a solution that fit our unique circumstances. They helped us understand the balance between ease of use and price, and by the time we were finished, we felt as though we had made the best decision for our home given our specific architecture, budget, and abilities.

The installation was equally impressive. It was set-up in a very timely manner and the installation personnel showed up exactly when scheduled. They were professional, courteous, and knowledgeable; keeping us informed of what they were doing at all times. The installation was done cleanly and it looked fantastic when complete. They took time to demonstrate how everything worked, and then assured that we knew how to operate the shutters before they left. A follow-up call from your sales staff the next day insured that we were happy with our final product.

Again, we just wanted to thank you for a fantastic job. The high quality of the products used is clearly evident and the pride and professionalism of your staff is impressive. We will not hesitate to highly recommend your company to any of our acquaintances who are in the market for hurricane protection in the future.

Best regards,



Kent and Dorraine Watts